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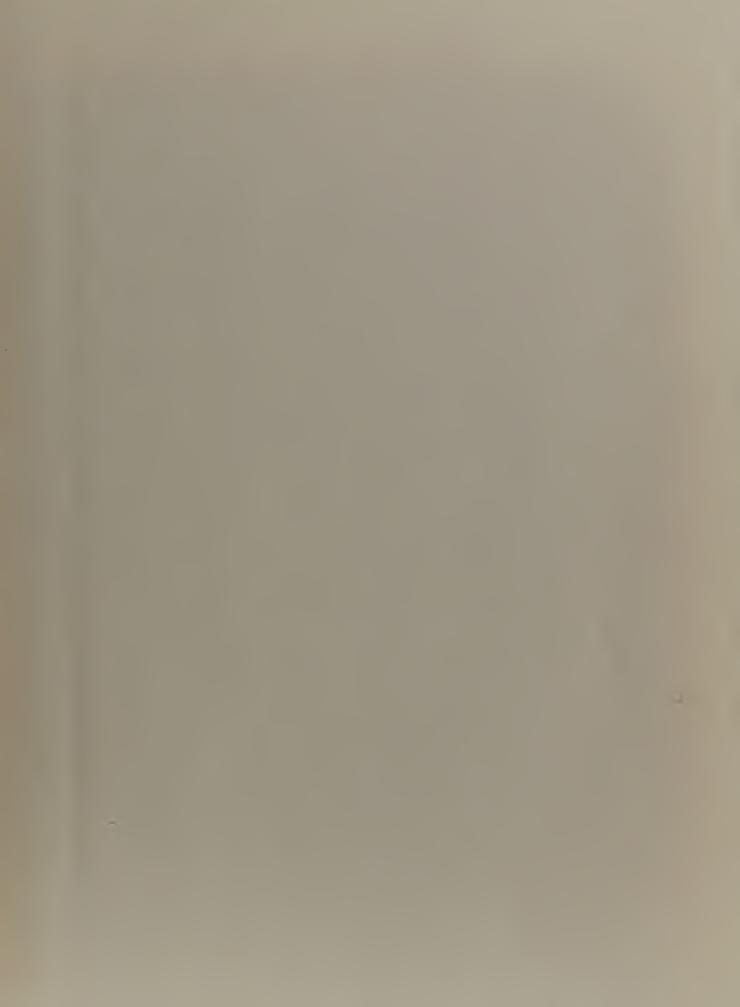
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ELECTRIC DATA PROCESSING IN THE NAVY SUPPLY AND FINANCIAL SYSTEM

PAUL B. NICKS

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THE GLOIGE WASHINGTON UNIVELSITY NAVY CHADUATE CONTROLLERSHID FROGRAM

ELECTRONIC DATA IFCCESSIO IN THE NAVY SUPPLY AND FINANCIAL SYSTEM

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United States Navy

Prepared for Dr. A. Rex Johnson

Fay 1958

NYE FILCE 1958 VICKSP.

PREFACE

There are relatively few Supply Corps Officers in the Navy who have the barest essential knowledge of Electronic Data Processing and its application to the Navy Supply System.

Electronic Data Processing is new, and it is necessary that more Supply Officers become qualified in the general phases of this field.

In the preparation of this paper, the author has attempted to acquire a general knowledge of Electronic Data Processing and its application in the Navy Supply System, and to explain the systems in a manner to facilitate ease in the reading and understanding of the systems. The majority of the existing information on this subject is written using technical terms which readers shun or do not understand.

There is a lack of published material on Electronic Data Processing, and only the recently published material is not yet outdated. All material must be studied to ascertain whether or not it is still current.

Acknowledgment is made to the personnel of the Data

Processing Branch of the Inventory Control Division, Sureau of

Supplies and Accounts, under Lieutenant Commander N. T. Hawkins,

Supply Corps, U. S. Navy, and the personnel of his office;

Mr. O. Gossett; Mr. R. L. Lambert; and Mr. B. Unzieker for their

The second secon

generous assistance in making available their complete files on Electronic Data Processing and for the sid rendered the author in explanations and advice on the subject.

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CHAPTER I

INTRODUCTION

In the past few years the economy of this country has grown more complex as corporations have increased in numbers, size, products produced, and in the extent of their markets. Along with this growth, we have witnessed the introduction of mass production and revolutionary business techniques. This growth has resulted in a spectacular increase in the volume of papers to be processed and the number of records to be maintained. While the larger corporations were emphasizing production efficiency and improved merchandising techniques, many were overlooking the increased costs of information gathering, communication processes, and record keeping.

The development of the electronic computer has opened a new field for management with the increase of office efficiency and the unification of data processing throughout the organization. An electronic computer system can:

- 1. Increase transmission, processing, and reproductive speeds.
 - 2. Reduce the need for mannower.
 - 3. Reduce storage space requirements.
 - 4. Automatically handle steps in data processing,

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giving more flexibility in the traparation of a variety of reports, while at the same time increasing accur cy. 1

While this growth was taking place in the business world, the U. S. Navy experienced a tremendous growth in size for World War II, and since that war it has been unable to reduce to its pre-war size due to national security commitments. The Navy's growth has not been limited to size alone, but it has become more complex due to the technological development of numerous equipments and the requirements for more extensive and accurate records. Top management of the Navy has recognized the need for more efficient paper work methods and better reporting systems. The Navy Supply System offers the greatest opportunity for electronic computers to increase management control efficiency in stock control and financial control operations.

This paper will provide an introduction to electronic data processing machines and their applications in the Navy's Supply and Financial Systems. Also plans for future adoption of electronic computers in these systems are discussed. The financial economies and increased management control afforded by the computer systems will contribute to reaching the Navy's objective of providing the country with the maximum defense for every defense dollar expended.

¹G. Kozmetsky, and P. Kircher, Electronic Computers and Management Control (New York: WeGraw-Hill Book Co., 1956), p. 1.

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DEVITOR ENT

Electronic data processing machines used during world war II were machines developed by Professors Mohert and Mauchly of the University of Pennsylvania. The machines were used for scientific computations only until 1950. By 1951, the International Business Machines Company had developed a machine for scientific computations and had delivered twelve of these machines by 1953. Remington Rand purchased the company formed by Professors Eckert and Mauchly and produced the first machines for business purposes. In this field they surpassed International Business Machines, who had no business machine at the time. In 1954, International Business Machines produced the IBM 701 for scientific purposes and the IBM 702 for business needs. Other major companies have also produced machines for both scientific and business purposes that are favorably competing with IBM and the Sperry-Rand machines.

The electronic data processing machines (hereafter termed EDPM) were not invented or developed at once. They represent the results of man's desire to solve problems were easily and to do his work in the most efficient manner available.

The earliest labor saving device for calculating was the abacus which was used by the Bindus and later by the Greeks in the teaching of geometry and mathematics. As business developed throughout the ages, men have been using various methods of calculating, but practically nothing in the form of labor saving devices was invented prior to the 20th century. The typewriter, the adding machine, the addressograph, and the calculator have all been developed within a relatively short span of years.

The office machines used prior to the advent of the electric accounting machines were limited in the score of what they could do, and the small number of operations they could perform with the further limitation of performance without human intervention. The other characteristics limiting their usefulness are their limited ability to perform operations in sequence, their limited capacity to store data for future use, and fraguently their destruction of basic data after performing an operation. The electric accounting machines are a major improvement over the basic labor saving machines, but their capabilities are also limited. Electric accounting machines are used most efficiently when repeating the same operations on large volumes of data. This leads to the dividing of the data into batches for the accomplishment of the machine over tion routines. On these batches, some of the required operations are performed on the electric accounting machines, some by the use of the labor saving devices, and some sters are accomplished manually. Table 1 illustrates the number of separate steps

required for processing a requisition at a stocking activity in the Navy Supply System equipped with electric accounting machines. This list is not 100% complete as it omits the statistical accounting data compilation, summarization, and analysis required. The processes listed in Table 1 can be accomplished in slightly less than twelve hours, which until recently has been considered to be a truly noteworthy accomplishment.

TABLE 1

SUPPLY ACTIVITY OPERATIONS IN PROCESSING REQUISITIONS

- 1. Reguisitions received in Issue Control Section.
- 2. Requisitions counted in various categories. (Several operations)
- 3. Requisitions reviewed for completeness, and scheduled shipping date and number of line items entered on each. (3 operations)
- 4. Requisitions sorted into batches by cognizant Stock U nit.
- 5. Batches sequenced on first stock number.6. Invoice number stamped on each requisition.
- 7. Accounting information verified and BSCC assigned. (2 operations)
- 8. Dummy header card key-punched.
 9. Dummy header card key-verified.
- 10. Detail cards reproduced from dummy header cards.
- 11. Cards and requisitions matched, sorted for each reviewer. (2 operations)
- 12. Stock reviewer takes action. (Several operations)
- 13. Requisitions reviewed for possible change in accounting data.
- 14. Second header card for invoice key-punched.
- 15. Second header card key-verified.
- 16. Stock reviewer pulls all offset balance and detail cards.
- 17. Balance card and mark-sense data reproduced into detail cards.
- 18. Above punching verified.
- 19. Transaction Register run off and new balance card summary-punched.
- 20. New balance cards interpreted.

I REWAY

TABLE 1-Continued

- TR proof listing run off; st tistical totals 21. acoumulated.
- 22. Detail cards separated from old balance cards.

23. Detail cards interpreted.

54. Issue detail cards separated from others.

- 25. Issue detail cards requiring invoices separated from others.
- 26. Quantity and unit price multiplied.

27. Multiplication verified.

- 28. Cards sorted into invoice number sequence.
- 29. Second header cards sorted into accounting number sequence.
- 30. Second header cards merged with master activity name ords.
- First header cards reproduced from merged deck. 31.
- 32. Second header and master activity name cards separated.
- 33. Master activity name cord file merged back together.
- 34. First header cards interpreted. Second header cards interpreted.
- 35. First and second header cards merged together.
- 37· 38. Header cards sorted into invoice number sequence.

Header and detail cards merged together.

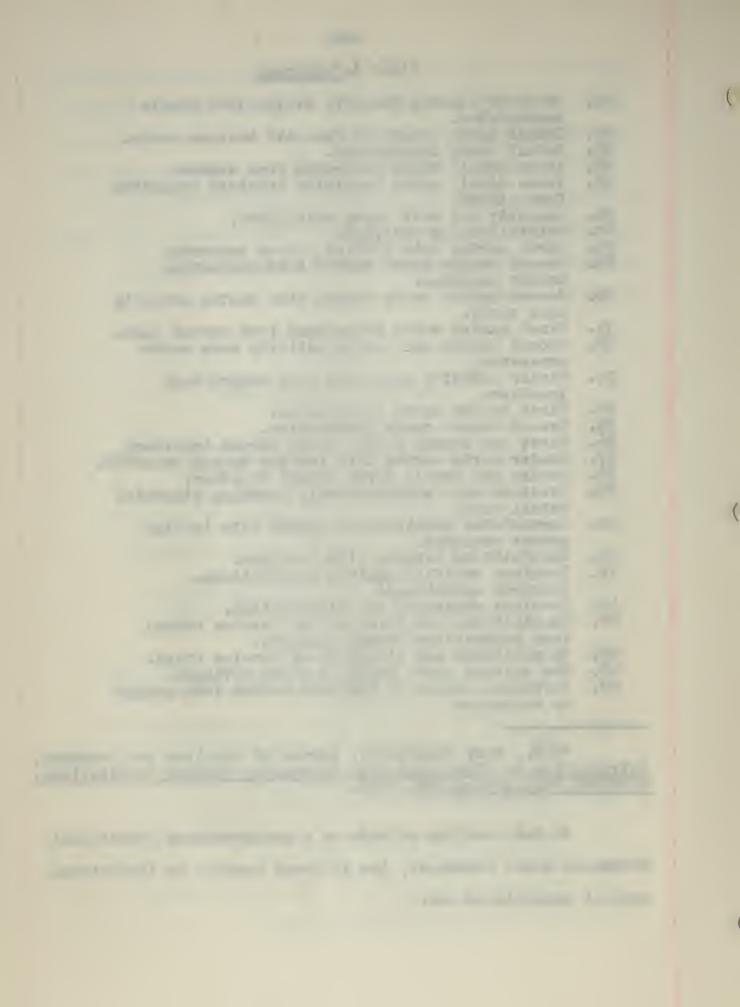
- 39. Invoices run, simultaneously punching financial detail card.
- 40. Accumulated requisitions sorted into invoice number sequence.
- 41. Requisitions matched with invoices.
- 42. Invoices verified against requisitions. (Several operations)

43. Invoices separated for distribution.

- 以后. Requisitions and file copy of invoice sorted into requisition number sequence.
- 45. Requisitions and file copy of invoice filed. 46. New balance cards filed by stock reviewer.
- 47. Warehouse copies of invoices sorted into groups by warehouse

au. 9., Navy Department, Bureau of Supplies and Accounts, Introduction to Electronic Data Processing Machine Applications. NAVSARDA Publication 283, 1955.

In the handling of data on a compartmented overational procedure basis (batches), the indirect results or limitations usually encountered are:



- 1. Each additional extraction of information desired from the basic data requires one or more additional operations;
- reviewing the procedures and of these responsible for smooth operations has been responsible for many of these persons thinking only in terms of the process and not in terms of the systems, functions, and objectives;
- 3. The processing of exceptional cases tends to be inefficient and time consuming;
- 4. This method causes a constant physical movement of papers from one point to another with waiting time between each processing, so actually the result is that only about 1 of the time required to process an invoice "normally" is actually the processing time.

and design that are entirely different from those machines previously used for data processing. The FDPMs will overcome many of the difficulties encountered by electric accounting machines, but the one basic product or improvement they offer is speed. Even though the other benefits center around speed, they cannot be considered unimportant.

Computers and Data Processing Machines

Electronic data processing machines (sometimes celled automatic data processing machines, automatic business comuting machines, electronic brains, giant brains, etc.) are devices

addressed to a process of the later of , all the second that are capable of performing internal arithmetical and logical operations on numerical and alphabetical data. These machines also have the characteristics of having instructions or orders telling the machine the operations to perform stored within them in exactly the same manner as the data to be operated upon.

In order to understand EDPMs, much more than definitions are needed. There are two general types of computers, the general purpose type and the special purpose type. The general purpose computer is the data processing center, completely integrated, and able to perform functions of data processing as:

- 1. Receiving information;
- 2. Converting information;
- 3. Sorting data;
- 4. Collating data;
- 5. Computing data;
- 6. Transmitting data; and
- 7. Putting data in a usable form as the printed output.

The special purpose machines are those limited to the type of computations or to the functions they can perform. These machines are designed to handle separate aspects of data processing as recording the number of telephone calls and computing the monthly telephone bills.

In order to operate effectively the TDPN must:

1. Provide a method for getting the data into the

and the last way and the last will be a second of

machine -- the IN UT;

- 2. Provide a method of getting the answers out-
- 3. Be equipped to store data on which it is working or may need for future work-the STORAGE;
- 4. Have a unit in which it performs its arithmetic and logical operations -- the ARITHMETICAL -LOGICAL UNIT; and
- 5. Have a means of determining what operations it is to perform and controlling their sequence -- the CONTROL UNIT.

The terms "electronic data processing machines" and "electronic computers" are often used as common terms with the same meaning; however, there are definite differences involved. The EDPH always has a method for storage, as the magnetic tape, but the computer frequently does not. The EDPH has a much more flexible input and output equipment than a computer. Computers usually handle only numeric data while the EDPH also handles alphabetic and special character information. In the operations of the machines, the computer is designed to handle involved mathematical computations while the EDPH is designed to handle business operations. EDPHs usually operate at lower internal speeds than computers, but they have faster terminal equipment to provide for faster input and output of large volumes of data. The applications in the Navy Supply System require the use of EDPHs of the general purpose class.

The general business abilities of the machines have been mentioned, but as the gathering of business data, processing the data, and the transmitting of the information

within the company are so general, some of the specific business applications of the EDFKs should be considered. Some of these are:

- 1. Payroll processing:
- 2. Billing;
- 3. Accounts receivable maintenance;
- 4. General accounting;
- 5. Cost accounting;
- 6. Labor distribution;
- 7. Accounts voyable;
- S. Budgeting;
- 9. Inventory control;
- 10. Manufacturing scheduling:
- 11. File maintenance;
- 12. Report preparation;
- 13. Sales analysis;
- 14. Job control;
- 15. Shop scheduling;
- 16. Operational analysis; and
- 17. Programming.

There are other applications for the EDPMs, and these will be developed within the organization according to the needs of the business and to the skill of those using the machines.

Types of Machines

The principle electronic business computers can be divided into four classes:

- 1. The Large size costing about 1,000,000 or more;
- 2. The Medium size usually ranging from 50,000 to 500,000;
 - 3. The Small size costing \$50,000 or less; and
- 4. The Special Purpose machines with an indefinite price range.

Table 2 shows the major equipments, with manufacturers, approximate costs for rental or rurchase, and an indicator denoting whether they are Large, Medium, or Small.

How the Computers Operate

The electronic data processing machines are basically simple, but in order to understand how they operate the language of the computer must be understood. In one system, the switching of the elements of the computer can either be opened or closed, therefore, the language of the computer must conform to a system utilizing these two positions. This is called the system of binary numbers, and it involves the conversion of all input and output data to and from binary numbers. This system was used in the early days of computer development as it made computer design easier and the computers cheaper to build.

For business applications, it has been found that the decimal system of counting or numbering is a more efficient language for the computer. This system eliminates the time required for conversion to binary numbers, decreases programing time, and decreases trouble shooting time during overations.

TABLE 2

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	ø				Price
nufacturer	tarer	2120	Topo	Nent per Bonth	Fuy
Tac co. (Loristics	Research Inc.)		AL AC SOO TIE, ITE	1,775	125,000
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Tectronic		¢2	El CTRODAT Elol Languere Translator ZA-100	916	75,100
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7. archant* 5. Innearclis-Honeveel		Samo Wilep	RA 'AC 304		
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TABLE 2-Continued

			Ä	Price
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16. stanford Research Corp.	5%.	UNIVAC O & I File Computer FR A (Spec'al Purpose)	5-10,000	250,000
17. Stew rt arner 15. tro er Carlson	High Speed	(Bank of America	22,500	
	rinter	sc 5000	4,500	150,000
19. underwood	45x10 pre-st	125	8-10,000	30,000

" ave discontinued production due to high cost.



DATATRON 220

Fig. 1 .- Large Type Computer System

DODGE STREET

the second control of the second control of the



Fig. 2.-Medium Type Computer System

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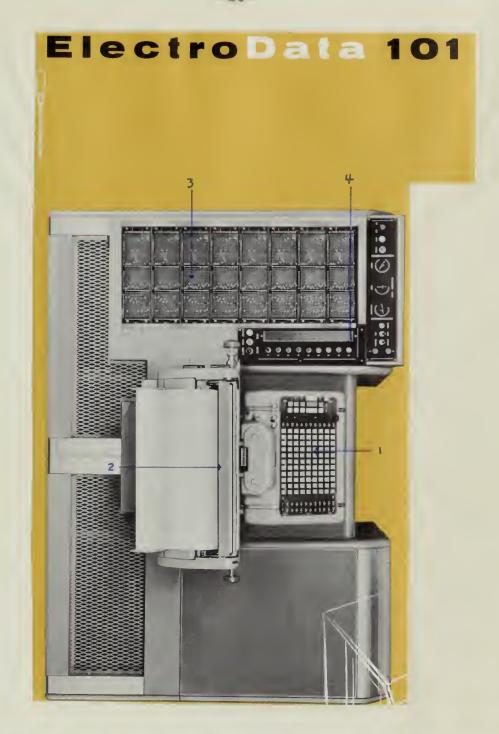


Fig. 3.-Small Type Computer System. The principle parts are:

- 1. Keyboard;
- 2. Frinter;
- 3. Pinboard;
- 4. Control Panel.



For business applications the decimal system should be used.

Up to the resent time, most computers built utilized the binary numbering system, but the turn is now to the decimal computers, and those using the binary computers in business are almost unanimous in their desire to secure a decimal computer.

The operations of the computer center around the five requirements, Figure 4, necessary for computers:

- 1. INTUT;
- 2. OUT UT;
- 3. STORAGE:
- 4. ARITHMETICAL-LOGICAL; and
- 5. CONTROL

Understanding the operations in these five areas will provide a general understanding of how the computers operate.

The input devices are those used to get the data into the machines. They feed the machines the numbers and letters that constitute the primary data. These devices are very important aspects of the system as the applications of the system depend upon the availability of adequate input facilities. The input devices must be able to handle large quantities of data with great speeds. The most common input devices are:

- 1. Keyboards attached to the computers;
- 2. Magnetic tape innuts;
- 3. P per tare inputs; and
- 4. Punched card readers.

All of these devices are widely used, but the magnetic tare is

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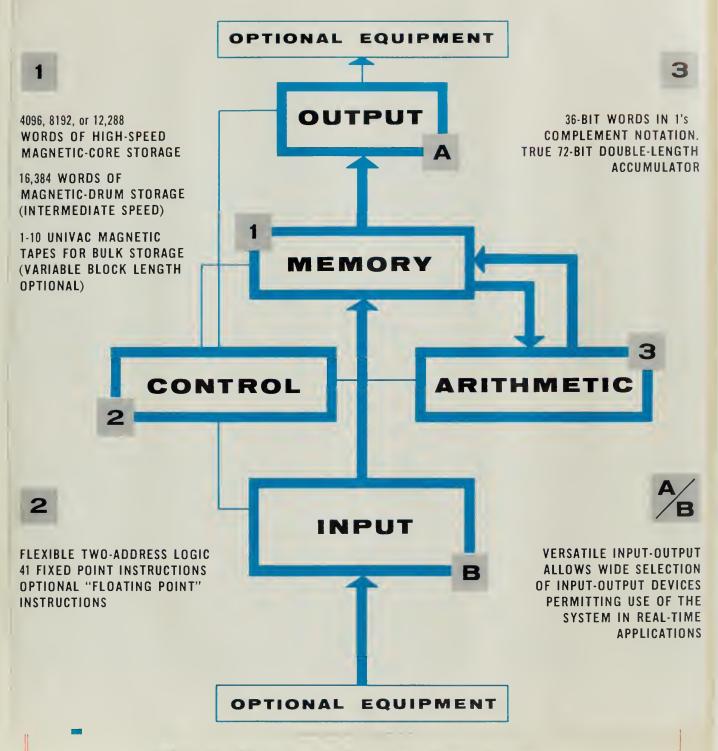


Fig. 4.-Diagram of Computer Operations

the contract of the large and the contract of the contract of

used due to its speed potential and its compactness. Magnetic tapes are not yet proven for adequacy for primary records, auditability and legality, and the cost of the tape is higher than the other three methods. However, advantages will accrue as the tape becomes less expensive, and the audit and legal problems are resolved. Another major advantage of the magnetic tape is that there is no limitation on the length of records that can be handled. The magnetic tape is usually made of a plastic ribbon coated with iron oxide; sometimes a metallic tape is used. The information is transposed to the magnetic tape either from perforated paper tape, punched cards, or written on the tape with a magnetic tape writer.

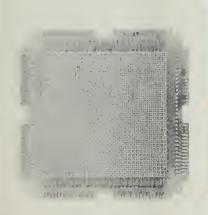
The storage devices, Figure 5, of the computer may be classified in three categories depending on the average time required to find any given piece of information stored, or the access time. The classes are fast, medium, and slow access. By fast access it is meant that the machines can give access to any given piece of information in about 500 microseconds or less. The medium access time is from six to eight milliseconds up to two or three seconds, and the slow access time ranges from several seconds to several minutes.

The fast access devices are the Electrostatic Memory

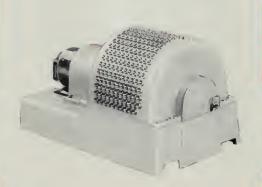
System and the Magnetic Core System. The electrostatic system uses a cathode ray tube that operates by generating a beam of electrons which pass through two sets of deflecting plates.

As voltage activates these plates, the beams of electrons impinged

univac scientific memory



Magnetic Core Storage 4096, 8192, or 12,288 words



Magnetic Drum Storage 16,384 words



Univac Magnetic Tape Storage

1 to 10 units and variable
block length feature available

Fig. 5 .- Storage Devices



upon any desired spot on the tube. The face of the tube is divided into a checkerboard array of many small squares on which the data is read in or later selected out. The magnetic core system uses ferrite cores which are tiny doughnut shaped rings that are magnetized in a special way. Once magnetized, the conditions are remembered indefinitely or until the core's condition is changed by the writing in of new data.

In the medium access group, the magnetic drum is the most common form used for internal computer storage. The drum is a rapidly rotating cylinder continuously driven by a motor. It is made of a non-magnetic material that can be magnetized readily. On the outside of the drum there are many heads that can be read from or written into by magnetizing small spots on the drum's surface for writing into and by detecting the presence of magnetized spots for reading from the drum. Each drum can store the equivalent of the amount of data stored on 1,800 punched cards and has the average access time of 8.5 milliaeconds. Magnetic drums are widely used as they are economical, reliable, require little maintenance, compact, an efficient medium of random access memory, non-volatile, and permanent memory devices. In inventory systems, large random access memories are required which has led to the development of the IBM Tyne 305 RAMAC, Figure 6. This storage system or file is capable of handling 5,000,000 characters on the 50 ferrous oxide coated aluminum disks that look like a huge record player, and the resding and writing is done by an arm travelling on concentric tracks on the disk until it locates



Fig. 6.-RAMAC Disk Storage



the desired track. The average occess time of the RAMC is six-tenths of a second.

The slow access storage units have a tremendously large carsoity, relatively low access time, and have a vary low oost per bit of information stored. Nagmetic topes are universally used on the large tyre EDPHs. Each single 2,400foot reel of tare can store the information contined in 20,000 punched oords. In the Navy Supply System one real of taps may contain all information that is now stored on 50,000 cards. The magnetic tape principle of storing information is the same es used on the magnetic drum. Reading from and writing on the tupe is done by a photoelectric cell with the tape mounted on a device similar to a motion picture projector. The access time on tapes is slow, as it requires up to several minutes to locate data. The tapes are used because they are economical, raliable, compact, permanent, and there is no limit to their storage. The other types of slow access storage media are magnetic wires, photographic storage, and registers; however, none of these are used in existing equipments.

The heart of the EDPM is the Arithmetical-Logical Unit and the Control Unit. These are located in the same cabinet, which is physically quite large, some ten feet high, three feet deep, and forty feet long. This unit contains the fast access storage device, the registers for holding data being oversted on, and the devices for controlling the operations. It also contains the associated hardware to accomplish the arithmetic and logical operations and to control the transfer of information among the

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the state of the party same and absolute an extension of

various uni s - input, output, and storage. The arithmetical unit operates on the principle of a circuit with two tubes, one conducting current while the other is shut off. Each time the electric rulse is directed to the control grids of the two tubes, their relative positions change; the tube that was on moes off, and the tube that was off goes on. This is called the "flip-flop" and is descriptive of the behavior of the tubes in the circuit. Electronic computers are controlled by the combining of a number of flip-flows, and the accuracy of control and timing is dependent upon the engineering perfection of the computer. The timing is critical as the individual pulses may be only 1/1,000,000 of a second in duration. The arithmetical section of the computer will do the basic arithmetic steps as add, subtract, sultiply and divide. These are accomplished by furnishing the computer with instructions that tell the computer the address of the factors involved, the operation to be performed, and the address where the result will be stored.

In addition to the arithmetical operations, the computers have the ability to carry out logical operations that permit them to handle exceptions and special class in a stindard procedure. The computer normally goes from one successive operation to the next, but if any unconditional jump instruction tells the computer to take its next instruction from some other than the one in normal succession, the computer will make a jump into some new place in its memory for the next instruction. Thus the computer can recognize several possibilities, and then use that information to select the appropriate succeeding operations. This ability has given the

the state of the s

computers the nicknames as "Gient Brain" and "Electronic Br in," but by no stretch of the imagination can it think or be considered to be a "brain." Computers are not smart, as everything they accomplish must be furnished to them with many detailed instructions.

Computer control is divided into two different parts, the external control and the internal control. The external control is the operation of the computer using the computer console, Figure 7. The operator can start and stop the computer, perform any operation, control any input and output device, read any register or counter, and read in or read out of any memory location. The machine will signal the operator if it recognizes any error or if the computer is malfunctioning. All operations are usually programmed into the computer so the operator usually only has to stop or start the computer. The control console gives the operator a complete picture of what is going on inside the machine and gives him control over the functions of the machine.

The internal control functions of the computer are the controls that provide maintenance control, marginal checking, and checking accuracy either by program or by built-in checking facilities. The computer control unit talls the operator of the failure of some component and the location of the component. The marginal checking is done by a built-in maintenance circuit that checks the resistors, tubes, circuit components and other parts to assure that they are operating within their prescribed valture ranges and, if not, these elements can be replaced on a



Fig. 7.-Computer Control Console

routine maintenance basis, and the computer will never actually fail.

Computers produce results with great speeds and are capable of making numerous errors in a few seconds if something goes wrong. The problems with these errors is the realization that the trouble exists, localizing the trouble, and taking corrective action. One method of checking is the programmed checking or the programming of information into the computer so that it will perform the same open tion in two different ways thereby allowing for a check of the results. Another method of internal checking is the built-in feature that includes duplicate arithmetical and logical sections with automatic comparison circuits. With these two methods there is the question of which is the more efficient, the additional programming or the additional 20 to 25% in the cost of the computer with the built-in checking facility. The programmed checking requires more lengthy programming, which may be very costly in man years, so the built-in checking procedure may well be an excellent investment. Another feature of some computers is the error checking and self correction where the computer recognizes the error, returns to the last block of data and repeats the operation. If the error is calculated correctly on the repeat operation, the computer continues with its operations. This feature is very important as many isolated errors are corrected internally with no machine stoppage or wasted effort in searching for the trouble.

The output devices, Figures 8 and 9, of the computers



Fig. 8 .- Output Device-Printer





Fig. 9.-Output Device-Magnetic Tape

high speed printers and the nunched cards. The orinters are similar to the electrical accounting mechine printers with type wheels and the bility to handle 120 to 130 characters per line. The amazine feature of these printers is their speed. Speeds of 600 lines per minute are common, and there are machines that print 900 to 1,000 lines per minute routinely. The punched card output devices punch cards instead of printing. This may be beneficial as there are many uses of the nunched cards in combination punched—ord and printed data systems in business.

There is development work being done on the output devices, one of which is the work of Consolidated-Vultee
Aircraft Corporation of San Diego, California. This company has developed a data output system using the high speed of the cathode r.y. This ray will display 10,000 to 20,000 characters per second or about 12,000 lines per minute. This method is limited as the data is on the face of the cathode ray tube rather than being printed on paper. The present recording media is a high speed camera photographing the face of the cathode ray tube. Efforts are being made to adapt this to a chemical printing process.

Another type of output device that has been developed is the electrostatic printer capable of printing 5,000 words per minute. This device impresses characters, in the form of electrostatic charges, on a special, low cost paper which is passed through a dry ink bath where the particles adhere to the

charged areas. The paper then passes over a hot plate where the ink is permanently fixed.

The entire success of the EDPM installation depends upon the adequacy of machine programming. The machine will do nothing without instructions. Programming is a very expensive part of the EDPM installation as it translates the data processing problems into machine language. The machine program consists of three parts:

- 1. A set of machine instructions;
- 2. A detailed flow thart dericting the sequence of the operations in the program; and
- There are fixed and variable programs for the computers that may be internally or externally stored. The fixed programs are usually found in special purpose machines as airline reservations and inventory control, while the variable program computers are the general purpose type and will follow any sequence of instructions. The externally programmed computers use a wire plugboard to set up short routine calculations, or they may receive their instructions from punched cards, using a single card for each instruction. The internally programmed machines are the most commonly used as they receive their instructions in coded form in successive memory positions and execute the operations successively as coded.

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Data Processing Machines

The electronic data processing machine's decisionmaking ability is very limited as the machine arrives at its decisions by comparisons of alphanumeric quantities, and the only possibilities are "greater than, "equ l to," or "less than." It acts on the basis of its predetermined sequence of processing steps where the possible sequences depend solely uron the condition existing in the comperison. The criterion for e ch corp rison sust be set up by reople, converted into machine language, and after this is done, the EDP. will make the decision and follow the proper sequence of sters. In addition to its limited decision-making capabilities, the EDPI has no ability to exercise judgment. In the devalorment of FDPM programs, if management can take the quantitive criteria of choices in decision making, the EDPY may exercise the decision-making function now being made at the elerical level. The potentialities of EDFMs as decicion-making tools ere enormous: the difficulties of achievement, equally so. "1

In the study of LUPA the terms " problem definition" and " problem specification" are used and should be understood.

"Problem definition" involves the existence of a problem or in a broader sense any major business function. The first element of problem definition is to learn everything about the problem.

lu.S., Nevy Department, Eureau of Supplies and Accounts, Introduction to Electronic D. to Proceeding Confine Carlie tions. B. V. The Public tion 283, 1955.

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Limiting the study to the what is only a part of the problem definition, but the why, where, when, and how must be investigated, charted by flow charts, and written up in detail. The second element of problem definition consists of the development of alternate methods of handling functions as a whole. The third phase that follows is the evaluation of the results of the first two steps and the decision on a future course of action. Problem definition with its three phases is the basis necessary for arriving at the decision for or against conversion to an FDPW system.

"Problem specification" is the taking of a broad outline of what is to be done with supporting data and information, and converting this into a detailed outline as to how the job is to be done. Problem specification results in detailed procedures in ordinary language and flow charts, for the performance of necessary operations to accomplish a data processing function. In EDP systems, the factors of problem specification include:

- 1. Input specifications;
- 2. Processing specifications;
- 3. Output specifications;
- 4. Standard or library specifications; and
- 5. Specifications for exceptions or errors.

Justifying an EDFM system for the business man and for the military man involves different but somewhat similar considerations. The business man must always keep in mind the Frofit and loss Statement while the military man is interested in military efficiency, then the amount of dollars he can save.

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The dollars saved for the military and is similar to the profit savings for the business man, but the dollar value of defense cannot be measured. Even with the differences in their objectives their justification methods and studies are similar.

In the business world, the members of top management generally decide that an EDPM system may be useful, and a committee is then appointed to study the problem. The committee members are carefully selected and usually include a vice-president, paperwork management personnel, accounting personnel, and administrative personnel. The committee studies the feasibility for the system and presents the results to top management for decision. Sometimes even the Board of Directors of a company make the decision for the EDPM conversion. Some companies do not use an internal committee for these studies, but call in a nagement consult ats, who make the complete feasibility study and present their findings to management for decision.

In the military, there is often a committee established consisting of top management officials at an activity, who study the feasibility for the FDPM. However, in the military, the activity must receive permission and approval from the parent bureau, from the service management office, and from the executive officer of the service secretary prior to conversion to EDFM. The allotment of funds to finance the installation is another major consideration for the military man to study. His justification may receive support from all offices, but funds may not be available to finance the conversion, and he must

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wait unt'l funds becere available.

In the Navy Supply System there are four main considerations upon which an affirmative answer for an FDPM conversion may be besed:

- 1. Savings in clerical labor, space, equipment, and other expenses financed by the Bureau of Supplies and Accounts appropriations;
- 2. Savings in expenses financed by other appropriations;
- 3. More effective supply operations from better and more advanced processing techniques; and
 - 4. Mobilization possibilities.

Any one of these four may be sufficient to justify an installation, but in any installation the other three advantages probably will accrue.

Conversion to FDPM is not an overmight affair, and there are many detailed studies that must be undertaken rior to arriving at the EDPM conversion decision. Seven essential steps in studying and designing an FDPM conversion in business are:

- l. A thorough analysis of the present system must be made;
- 2. An outline of realistic objectives for the system must be made by working with top management and other levels directly or indirectly concerned with data processing;
- 3. Planning must be done creatively and with imagination;

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- 4. A detailed reline research programmust be undertaken with the committee doing the research as the ultimate decision on the equipment to be chosen remains with the committee;
- 5. A lay-out of the specific steps by which the system will take shape must be prepared;
- 6. A complete cost analysis must be prepared. This will probably be the item that will bear the most weight in the EDPM decision; and
- 7. A detailed schedule for converting to the new program and for the installation of the machines must be made.

A timetable for the study and conversion to an EDFM system should be prepared, and on the basis of past exertence in business, the total study will vary from twelve to thirty months with each step requiring the time set forth in the following table:

TABLE 38

TIMES REQUIRED FOR FEASIBILITY STUDIES

				34	onths
Feasibility Study				. 1	to 2
Review of present operations		9	de	. 2	to 6
Development of new data flow lines .				. 2	to 4
Research on equipment					
Preparation of a recommended program			w	. 3	to 8
Testing of system and equipment			4	. 1	to 2
Approval and indocrination period				. 1	to 3
Installation and training period					
, ,					
Total estimated time	2			.12	to 30

Americ n Man gement Association. Establishing an Interrated Data Processing System (New York: Americ n Management association, Inc., 1956), p. 35

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In the Novy Surply you make detilled steps outlined above for business may not consu e the estin ted times as the Bure u of Suplies ad counts h s est blished a brach, (Code S16) of the Inventory Control Division, for the study of DP systems. This division develops and monitors the Bure u of uprlies and accounts dat processing policies and procedures to assure expeditious, complete and appropriate utilization of equipments and techniques. It provides assistance to the ectivities of the Buresu of Supplies and Accounts in making feasibility studies, investig ting equipments, providing of financial and budgeting data relative to BDP costs. It maintains s technical information service and participates in the on-site examinations and analysis of procedures employed at activities of the Bure u of Supplies and Accounts. This office is staffed by highly technical personnel, skilled and experienced in the Navy Suraly System procedures and the IDPN operations.

and have similar problems, it is not necessary that each activity independently justify an EDPM installation. Pilot runs of the equipments are made, and after a successful conversion at one activity, other activities can prototype the installation and circumvent much of the work and cost of EDPM justification and conversion.

Electronic Data Processing Personnel

One of the major problems facing business as well as the Navy is the recruitment, training, and retention of

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personnel to operate the EDM. There is no labor market for EDF personnel; it is all demand and no supply. This so reity will probably continue for a number of years even though stops are being taken by the producers of the machines and some colleges to train more personnel.

All EDP personnel do not require the same training, characteristics, or background, but there are several groups of personnel that will be utilized from the beginning of the EDP study until the time the installation is made and over ting smoothly. These groups are:

- 1. The analysis group;
- 2. The problem specific tion group which may or may not be the same as the analysis group;
 - 3. The progressers; and
 - 4. The machine operators.

The analysis group personnel are those who will set up a time schedule for the EDP applications study, acquire a basic knowledge of EDP methods and characteristics, study the existing systems and procedures and evaluate them for EDP practicability, supervise the detail problem specification and programming, and develop the long range program for an effective EDP system. The members of this group should be responsible to a high level of management directly and should work on this problem on a full-time basis. The qualifications for these personnel are that they should know system objectives, punch card procedures and techniques; have some experience in procedures, methods, statistical analysis; and an acquaint new with EDP methods and

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obtained from within the organization. Those requiring EPD method training should receive a minimum of one week's training and a few should be trained for at least a month on programing of a specific equipment. The other members of this group should avail themselves to the one or two weeks' courses offered by the various manufacturers, each member studying a different equipment if rossible.

an FDPM installation is decided upon, a problem specification group should be organized. This group will not be large as its size will depend upon the job to be done. One or two of the personnel in this group should be those who were in the analysis group, and who had at least one month's training on the EDPM. They should know punched eard procedures and should have a knowledge of the objectives and the procedures of the activity.

The third group of personnel required are the programmers, who probably will be recruited from within the activity if electric accounting machines are used. The number of programmers will very as more programmers are required during the conversion and the first year or two of operation. The requirements for the program era are many, but one import at qualification is a logical mind. They should know the activity and its operations, and being mathematically inclined is helpful. The programmers should be selected soon after the decision for the DPM install tion is made. They should be

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a period of two or three months. After tr ining, bout six to twelve months of oper ting experience are required to g in proficiency in programing.

This group includes the card punch operators, the tope recording mechine operators, and the operators of the computer. This is the group of personnel that is most troublesome for business and for the Navy. Their work, especially card punch and tope recording personnel, is usually very boring and there is an exceptionally high turn-over rate in their ranks. These people require little training, whereas the computer operators require a considerable amount of training. To aid in the selection of the operating personnel, the larger computer manufacturers have devised aptitude tests for EDF personnel. International Business Machines uses the test, "Aptitude Test for EDF" regrammers," and also has other aptitude tests for operators and card punch personnel. These tests have proven very satisfactory.

The operations of an EDPM installation require little genius once the programs are designed, established, and in operation. Nearly anyone can go through a group of fixed motions, and with good supervision can attain the desired results. An unskilled high school graduate can be trained in a short time to handle most data processing jobs. Companies studying data processing personnel problems have found that the older workers, male or female, are more stable and more productive in this type work than the younger workers.

There is a great human relations problem in handling group of EDDA operators due to the nature of their work and the demand for their services. Their pay cannot be too high as their work is mostly routine, and as they work in close quarters on integrated processes, they must be able to work with other people harmoniously. They also operate extremely costly machines and work on highly important data. Companies must have high employee standards and provide an adequate selection and a recruiting program that will assure competent personnel necessary for a successful EDPN program.

An EDPM conversion sometimes generates a fear in many employees that the FDPM is a threat to the security of their jobs. Labor Union leaders of office worker groups have made statements to the effect that office automation will cause the loss of millions of clerical jobs and will even create a depression and unemployment situation that will dwarf the depression of the early thirties. These facts are unfounded, based on the experiences of companies converting to EDPM. Mong 300 companies, there have been fewer than twelve employees fired due to EDPM. Excess clerical personnel are given the opportunity to transfer to some other clerical job or to some other type of work. This is being done throughout the business world, and a majority of the personnel transferring are going to jobs where they are being upgraded in both position and may.

It is the duty of management to bring the clerical versonnel into the EDP' picture at the beginning of the operation so that their cooperation may be obtained. There should be

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should be told exactly what is in store for him when the EDFM program actually reaches the office. Management has experienced difficulty with supervisory and lower man general personnel who fear that reorganization for the EDF will cluse them to lose their status, rank, and seniority. An EDF system must be founded on a trained and competent supervisory force that has been developed from the supervisory force within the company.

CHAPTEN III

TELL ATTIC TIME IN THE MAY SULLY EXSTER

General Applie tions

The effectiveness of the Navy Supply System has been reatly increased during the past ten years, but with the innov tien of stock status reporting, fin neigh inventory re orting, commodity man goment t the Supply Demand Control roint, centralized storage control, centralized traffic control, and many other advances, there is still a wide are for improvement. Supply activities still operate as self-cont ined units to a certain extent, with their own records and reports to the bureaus. The advent of Electronic Data Processing orens an energous field for supply data on a system-wide basis, sy tem action and stock reports, and system management analysis. Electric accounting machines provided for the initial breakthrough on these systems, but only the surface has been sor tched. EDP offers the opportunity for complete data integration and for data communication. The Bureau of Supplies and accounts has established the following objectives for its data processing program:

Tleatronic Accounting Machines
Data Frozessing Machines
Data Transmission Equipment

^{1.} To establish an Integrated Det Processing System providing for all aspects of Supply and Related Oper tions usin:

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2. To provide more responsive reporting for predicting require ents.

3. To provide more current and complete failure and

usage data as a busis for predicting requirements.

4. To provide more timely and accur to m terial evailability data.

5. To improve regulationing procedures.

6. To accelerate material movement to the Fleet and Supporting Units.

7. To study future needs for System and Equipment

Development and Modification.

S. To provide optimum support at Industrial Type Shore activities.

In order to achieve these objectives, the Nevy Supply System has formulated the following plans for the use of the EDP equipment:

1. Incorporation of criteria to permit automatic preparation of output data -- operating on the principle of management by exception.

2. Incorporation of additional oriteria in the

computation of system material requirements.

3. The reduction of processing time for computing supply requirements, as well as the reduction in processing time for preparation of management reports.

4. Monetary savings through reduction of personnel (by attrition) and existing equipments, and/or intangible

savings through isproved supply support.

5. Integration of the inventory and fin nci I control aspects of financial management.

6. Testing and evaluation of supply research projects.

7. Integration of data submitted by transmission facilities with data processed by the Automatic Data Processing Equipments.

8. Computation of spare parts for ships, based uron, and in ratio to the number of uses for each individual

spare part.

9. Eliminate reference work files by consolidation and conversion to magnetic tapes, disc storage, or to other storage media compatible with ADP equipments.

10. Preparation of management reports heretofore impossible due to (1) time required to produce with conventional equipment, or (2) incorporation of complex mathematical formulae beyond the capacity of conventional equipments.

11. Obtain capacity for mobilization expansion.

LU.S., Kavy Department, Bureau of Supplies and Accounts, BULANDA Letter, Code S.16.5, 13 Feb. 1958.

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12. Stratify inventories, as well as to commute budget-

ary requirements.

13. I provement in surely effectiveness to over ting forces ashere and flowt; the integration of source information through high speed transmission, with in-line data processing and simultaneous updating of basic records whenever possible, to result in output action data for appropriate distribution via rapid transmission systems.

14. Automatic coumulation of supply doto during inline processing to facilitate preparation and subjections

of management reports. 2

The installations now in operation and planned for the Naval Supply Activities may be divided into the following categories:

- 1. Those applications installed or mlanned for the major supply centers;
- 2. Those applications installed or planned for the supply depots, large supply deportments of shiryards, air stations and other activities with large inventories and a high volume of transactions; and
- 3. Those applications at the Supply Demand Control Points.

The activities with equipment installed, on order, or planned are listed in Table 4.

The large Supply Centers at Norfolk, Virginia, and Oakland, California, have made studies for EDPM installations to be used for inventory control. Neither of these activities have reached a final decision as to the type or make of equipment that will be best suited for their purpose. The studies so far have not been conclusive, but either a medium or large type

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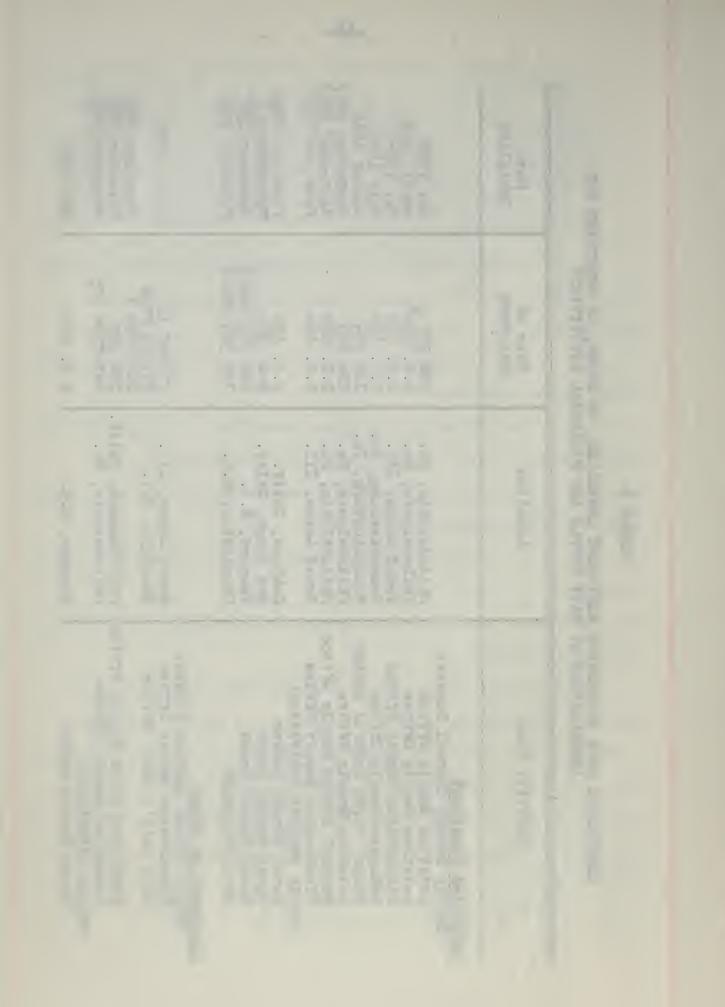
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ABLE 4

ELECTRONIC DATA PROCESSING EQUIPMENT INSTALLED, ON ORDER, OR SCHEDULED FOR INSTALLATION AT NAVY SUPPLY AND FINANCIAL ACTIVITIES⁸

Activity Name	Location	Type of Equipment	Date Installed
Installed Equipment Supply Demand Control Points: Aviation Supply Office Aviation Supply Office Cordnance Supply Office Ships' Parts Control Center Aviation Supply Office General Stores Supply Office Electronics Supply Office	Philadelphia, Pa. Philadelphia, Pa. Great Lakes, Ill. Mechanicsburg, Pa. Mechanicsburg, Pa. Philadelphia, Pa. Philadelphia, Pa. Great Lakes, Ill.	IBM 702 G.O. 650 G.O. 650 IBM 705 G.O. 650 G.O. 650	May 1955 April 1956 May 1956 July 1956 August 1956 September 1957 September 1957 February 1958
ת ס	Oakland, Calif. San Diego, Calif. Newport, R. I. Charleston, S. C.	G.O. 650 G.O. 650 IBM 305 RAWAG IBM 305 RAWAG	February 1957 October 1957 December 1957 February 1958
Equipment on Order Supply Demand Control Points: Electronics Supply Office Navy Ship's Store Office	Great Lakes, Ill. Brooklyn, N.Y.	UNIVAC FILE	(8)
Yards and Docks Supply Office Submarine Supply Office Supply Activities:	Port Hueneme, Calif. Philadelphia, Pa.	IBM 705 DATATRON 205	November 1958 December 1958
al Supply D	Bayonne, N.J.	0.0. 650	May 1958



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Figure ent lanned for Install tion up ly De and Control Foints: Ordnance Supply Office	Philadelphis Pa	rediu.	reh 159
Sur ly Support Activities: "v 1 Supply Center Naval Supply Center	orf lr, va.	ediu or I rge Targe	rch 1759

W. S., May Denarteent, Dureau of Sur'lles and Accounts Letter S15.5, February 13, 1955.

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installation will be made at both of these activities in early 1959. The EDFM history and future planning for the Naval Supply Center, Norfolk, are similar to those expected for the Naval Supply Center, Oakland, it is not necessary to discuss large supply center applications further at this time.

At the supply Depots and the large Supply Departments at major air stations and shippards, the EDPM installations are being utilized to facilitate faster data processing and methods of obtaining information. The IBM RAMAC has been installed at the Naval Supply Depot, Newport, Whode Island, and at the Naval Shippard, Charleston, South Carolina, for inventory control purposes. The installations at the other Supply Depots listed in Table 4 are used primarily for accounting and fiscal procedures with some stock record keeping.

The Supply Demand Control Points offer the greatest potential direct savings through conversion to EDPM. From Table 4 above, it can be seen that most of the activities have already installed EDPM, and other activities have equipments on order or are definitely scheduled for conversion during 1958 or 1959. In general the advantages that accrue to the Navy through the use of the EDPM at the Supply Demand Control Points are:

Luarterly Stock Status Reports, which enables the reduction of the quantity of material now necessary in the Sumply Berand Control Point system, the reduction in the number of interim requisitions through faster summly control action, and more frequent cycles of sumply review of active and expensive items.

- 2. Supply Control decisions represent and in the equipment, which we as that a super portion of supply requirements, redistribution, and concellation actions are reformed automatically and such faster providing for more uniformity in decision and a reduction in clerical time.
- 3. The FDPM provides a tool for "Management by Execution," as all items are analyzed but only those requiring further study are printed.
 - 4. The complete supply story is provided.
- 5. By the use of emery storage, anny fe der reports are eliminated.
- 6. The results accruing from the preceding five adventages lead to savings in clerical personnel and electric accounting machine rental costs.

The Supply Demand Control Point activities have similar EDFM problems as they manage large inventories which must be kent up-to-date, must be reported upon, must be reduced or increased as required by the demand, and must have system procedures available to permit effective and rapid distribution of the stock. At the Aviation Supply Office, Philadelphia, Pennsylvinia, stock actions in one quirter totalled 455,000, which is twice the volume of any other Supply Demand Control Point. The Supply Demand Control Points do not carry physical inventories, but they manage invintories corried throughout the surply system. The FDPM installations at the Supply Permit Control Points are usually the large type and are made expensive. Therefore, the feasibility studies must be therough, the

The first product of the first

programment to the installation. The Bhis' lart Control Center will be discussed in sore detail 1 ter in this paper.

Norfolk, Virgini

The Navel Supply Center, Norfolk, Virginia, was chosen for discussion as the extensive IPM 305 RAMAC test was made there in 1955-1957. Neither of the large centers have TDPM applied directly to supply and inventory problems, but the Navel Supply Center, Calland, has installed a card operated IBM 650 which is used primarily for myroll and accounting applications. The Navel Supply Center, Norfolk, has no FDFM at this time, but a large or medium installation is planned for early 1959.

The Naval Supply Center, Norfolk, is the major supply activity on the East Coast and handles the following types of material:

- 1. Aviation supplies;
- 2. General suprlies;
- 3. Fuel;
- 4. Shins' Parts;
- 5. Special Weapons;
- 6. Yards and Docks supplies; and
- 7. Provisions.

The Center also has a Purchase Division and an Annex at Cheathan, Virginia.

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of thich 1,912 are mr ded. There are 559,000 material items corried at the Center with the value of about 569,000,000.

Approximately 6,725 expenditure documents are processed faily. In addition to the Supply Center's business, accounting for 10 smaller ctivities and 10,000 civilian pay accounts are maintained.

The mission of the Naval Supply Center includes the stocking of the various types of materials for activities listed above and the rendering of surply service to the fleet and shore activities. With the large volume of business required to perform its mission, the possibilities of an EDPM conversion was explicated, and a committee was established in November, 195%, to make the study for EDPM feasibility and applications. By January, 1955, the committee was operating and held meetings with Remington-R and represent tives. By April, 1955,

Remin ton-Rand presented the Naval Supply Center with a proposal for a UNIVAC for immediate conversion to DP and extensive savaings were indicated immediately with greater savings to accrue in the future.

In November, 1955, the Bureau of Supplies and occumts made grangements for an installation of an ISM 305 RAM C (Random coess Method of Accounting Control) to be on a test basis to determine if this TDP system of in-line processing and random—coess memory would actually handle Navy Inventory Control and the relative financial procedures under should ted

in coupled with wan remont by excention techniques; and to determine the adaptability of this equipment to the methods and procedures of the supply system.

In August, 1956, the RAFAC was installed, and the tests were begun. The tests were specifically to determine:

- 1. The cossibility of maintaining stock and fin noial inventory control records on an EDP system through in-line processing of transactions against these records;
- 2. The degree of effectiveness of the decision-making capabilities of the computers;
 - 3. The feasibility of a punched-oard document;
- 4. The capabilities of the machine for creating data for passing action and stock status reporting;
- 5. The economic feasibility of the equipment applications; and
- 6. The possibilities of applications to other functions.

During the test of the equipment, thirty-seven programs were developed. "debugged," and tested. Many of these programs were run in detail. The type of programs tested included operations of receipt, expenditure, cash sales, transfers and surveys, financial accounting, the per diem payroll, and the per annum payroll. All of the applications tested were successfully applied to the equipment. The access time required for any desired record was 400 to 500 millisecends. The integrity of the information stored on the Disc Memory was excellent

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throughout the test. The few failures of the equipment were due to operator or program fault, and in a few instances the fURIC failed to mick up the proper address from the address register.

The tests proved that the RAMAC could handle the applications tosted, and in addition, it was concluded that the FAMAC is highly desirable for Naval Stocking Activities having 30,000 to 40,000 active stock items and a delly transaction volume of 2,500 to 4,000. The test of the RAMAC was completed in June, 1957, and the equipment was removed. The machine used was a prototype model, and its use enabled the International Susiness Machines Corporation to improve the production model.

The tests proved valuable to the Mavy Supply System, as shortly after the tests were completed plans were made to install the RAMAC at a supply depot and a major supply activity.

The Naval Supply Center, Norfolk, is still operating with the electric machine accounting system and studying the EDPH application to be made in April, 1959. The problems being encountered are:

- 1. What type of equipment should be selected.

 This question has not been solved except that the equipment will be either the large or medium type;
 - 2. Should the equipment be rented or purchased; and
- 3. Should the installation be delayed awaiting equipment and application improvement. This question has been solved as it is expected that there will be no delay beyond

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the April, 1959, date. A year's planning and programing con be accomplished prior to the installation.

when the EDPM conversion is mide, it is anticipated that an Electronic D to Processing Control Department will be added to the Naval Surply Center organization. This department will handle all EDPM applications, make TDPM studies for further applications, and provide EDPM service throughout the Center on a common service basis.

Justified as it will eliminate lag time in data processing and will keep the stock control records up-to-date. In personnel savings, it is estimated that of the 737 personnel now in Stock Control, Issue Control, Machine Records, and the Fiscal Department, only 190 will be required to perform the functions with the EDPM. The dollar savings are estimated to be about \$185,715 per month, the EDPM and electric accounting machine rental will be increased \$7,248 per month, resulting in a net savings of 151,467 per month. The EDPM application would reduce the present issue cycle time from three days to two hours. This saving cannot be measured in dollars but will definitely add to the overall effectiveness of the Navy.

Newrort, Rhode Island

The Naval Suprly Depot, Newport, Rhode Island, was the site of the installation of the first IBM 305 RAWAG, Figure 10, for stock control and stock record keeping at a Haval Suprly activity. This depot carries in inventory of about 85,000

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Printed Output

This versatile, new serial printer—with tape-controlled carriage—prepares reports at speeds up to 80 lines per minute, depending on the number of printing positions per line.

Card Output

This unit punches output data from 305 RAMAC into IBM cards, in any desired format, at speeds up to 100 cards per minute. Punching and printing can occur at the same time.

Processing

Within this section are magnetic cores, electronic circuitry and a magnetic drum to store programs, rearrange information and perform arithmetical and logical processing of data. A wired control panel contributes to logical decision making, as well as ease of programming.

Disk Storage

Any record stored here can be located directly, at random, without searching through unwanted information. Capacity is 5,000,000 alphamerical characters, stored as magnetic spots on the 50 rotating metal disks, visible through the protective glass cover.

Card Input

This unit transfers data from punched cards into 305 RAMAC at speeds up to 125 cards per minute. Card reading can occur simultaneously with other programmed operations. Several transactions can be recorded in one card to accelerate data input.

Interrogation and Supervision

From this console, by means of the transmittal keyboard, memory can be interrogated for specific facts—at any time. Answers are automatically typed by the receiving typewriter, mounted on the console. The various console indicator lights and switches aid in monitoring operations.

Fig. 10.-IBM 305 BAMAC



items, but 75% of their issues are made from 26,000 items. The primary mission of the Depot is to supply ships and activities in the New ort area, and 80% of the Depot's business is fleet support. In 1957, the monthly workload averaged 65,000 line items processed, 61,260 issues and 5,757 receipts.

In January, 1957, a study of the Supply Depot was begun in order to determine the feasibility of an FDPM conversion. The study was directed toward the improvement of support and the savings of funds. The studies showed that the functions of stock, issue, receipt, and financial inventory control could be adapted to the FDPM. In this study, it was concluded that the fast moving 26,000 items could be mechanized. The estimated savings in personnel costs were \$146,000 per year, and a material (forms, etc.) savings of \$13,000 per year would be realized. The additional costs for the RAMAC installation would be \$26,000 per year, making an overall net savings of \$107,000 estimated.

After the studies were completed, and the decision to install the RANAC was made, personnel from within the Derot were selected and trained by means of classroom work, cutside studies, and visits to other installations having an EDPM. There was no electric accounting machine operation at the Naval Supply Depot, Newport, so none of the personnel chosen had been engaged in mechanized operations at the Depot. This differs from most EDPM installations where personnel are usually chosen from the electric accounting machine section to work on the EDPM. It was relatively inexpensive to modify the space for the

installation as only 6,500 was required of which 3,200 was expended for air conditioning.

The RAMAC was installed at the Naval Supply Depot in December, 1957, and the first phase of the conversion to EDFM was completed by mid-February, 1958. This phase was the storage of 23,000 items on the RAMAC representing 55% of the fast-moving items. The remaining 60,000 non-fast-moving items were transcribed to Electronic Accounting Machine Cards the same size and format used in establishing the stock status balance cards for the EDPM. If one of these slow-moving items is requested, the RAMAC returns the card as not in memory, and the card is processed by stock control and returned to the RAMAC, and the item is then processed as if it were in memory. The machine nunches a new card updating the balances and preparing the cards needed for the picking ticket and for the invoice. This operation requires six seconds of the machine's time.

In the processing of regular items in memory, the RAMAC system has enabled the Depot to have answers to some 150 questions within fifteen minutes after the arrival of the invoice in the Issue Control Section. Most of this time is spent in the verification of the financial data by personnel and key punching a card. Some of the questions answered are:

- 1. Is the item available in stock?
- 2. Is the request being processed on a replenishable or non-replenishable demand, a released obligation, a receipt from surchase or from other Supply Officers?
 - 3. Is ledger posting necessary?

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which the party of the latest terms of the lat

- 4. Is a substitute available?
- 5. Is reorder of the item for depot stock

necessary?

The MAKAC also updates all quantative item records and financial ledgers. In the total time of two hours, work formerly requiring thirty hours is accomplished.

In order to align the physical issuing of the material with the increased speed of paperwork processing, the 25,000 fast-moving items were analyzed by the RAMAC and were rewarehoused in the order of item popularity based on the number of issues. As locator data is in the RAMAC and reproduced on the picking ticket, the matter of stock number, class, etc., was not an important consideration in the rewarehousing. After the rewarehousing was completed, the improvement of the whole issue operation was undertaken. In the new issuing system, faster action is achieved by having the HAMAC produce two IBM card picking tickets, which are received in the warehouse in locator sequence and distributed to the warehousemen who begin the issuing process immediately. The issue time has been out from eight hours to one hour by the use of this system. The delivery system was also improved by the use of one carton for each activity or ship, and all items picked for each activity are boxed on arrival at the end of the conveyor where the warehousemen place the items after picking them from the bins. The containers are delivered three times daily to the shirs at Newport and Melville and to activities in the immediate are.

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The ships at Davisville, Frovidence, and Fall River receive one delivery daily. The total RAPAC and issue system improvement has enabled the Depot to deliver items within four to five hours after the invoice is received instead of the ten to twelve days formerly required.

The RAMAC installation at the Navil Supply Depot has proven very successful, and the Supply Deportment, Naval Shipyard, Chirleston, South Cirolina, is now installing a RAMAC and will use the same systems as used at Newbort.

Some of the improvements planned at Newport to expedite service to the fleet are to install a transceiver at Pier I, Newfort, which is about 1,000 yards from the Main Supply Building, with oables leading directly into the RAMAC. Request documents will be handled through a transceiver operator, who will key-runch the information directly into the RAMAC, and the RAMAC will produce all documents required for issue of the material. A printing runch will be installed in the warehouse to sign I the warehouseman and give him information so he can pick the material. By the time the requestor can get from the pier to the warehouse, the material will be waiting for him. This entire procedure takes about three minutes and will be used for priority requisitions.

The International Business Machines Corporation is now perfecting an additional storage unit for the RAMAC that will enable the storage of up to 40,000 items per unit. If these units are perfected, the Naval Supply Devot, Newfort, could install sufficient units to place all items in memory. Another

possibility in the field of additional storage on the present
RAPAC is to cut more deeply into the core of the memory disc to
gain additional storage. The present disc is eighteen inches
in diameter, and only the outer five inches are used for
storage. If this depth were increased, additional storage
would result. Of the two methods discussed, it is not known
which will be perfected and applied to RAPAC installations in
the supply system.

EDPM at the Ships Parts Control Center, Mechanicsburg, Pennsylvania

Control Point, the application at the Shins' Parts Control
Center at Mechanicsburg, Fennsylvania, was chosen. The bhips'
Parts Control Center is responsible for administering the
ships' parts segment of the Navy Supply System. Its responsibility covers the supply control application for determination
of requirements, procurement and allocation requirements,
determination and disposition of excess, and the distribution
of material. It is also responsible for cataloguing, preparation and maintenance of allowance lists, and related matters.

the Shins' Parts Control Center is manned by 1,354 civilian and military personnel and has a total annual operating cost of 7,200,000. The Center manages an inventory of 161,000 stock items with a value of 495,000,000. With the mission of the Center and the inventory figures, it can easily be seen that the Ships' Parts Control Center provided an excellent spot for an EDPM application. In addition to the above figures, in 1955, 34,000,000 punched cards were required

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ments, determine budget requirements, publish ships' parts outslogues, prepare vessel load lists, and maintain technical engineering data.

A study of EDPM was made, and by August, 1954, a justification for EDPM was made, and it was decided that the following could be accomplished:

- 1. Implementation of a transaction reporting system and use the machines as a tool for management by exception;
- 2. A one-time savings by a reduction of the investment in inventory;
- 3. Better budget forecasting with more timely and meaningful information;
- 4. Maintenance of catalogue and technical record files, and the use of the EDPM in the conversion to Federal Stock Numbers;
- 5. An orderly expansion in the event of mobiliza-
- 6. Reduction of electronic accounting machine personnel;
- 7. Electronic accounting machine equipment releases.
 On 14 August, 1956, the IBM Type 705, Figure 11, integrated system of record reading and writing devices interconnected through a central processing unit was officially installed. Some of the costs incurred by the Ships' Parts

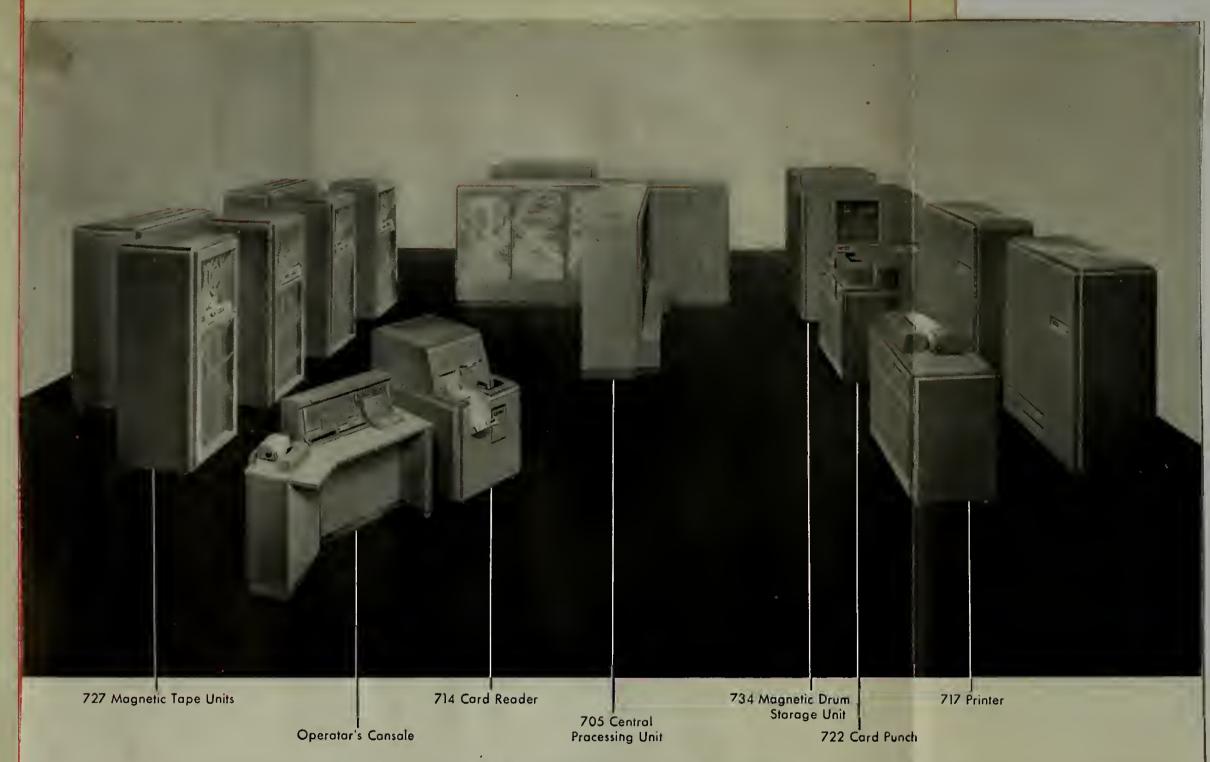
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AN INSTALLATION OF IBM ELECTRONIC DATA-PROCESSING MACHINES TYPE 705 AND ASSOCIATED EQUIPMENT

Fig. 11.-18M 705



Control Center prior to the octual installation and over tich of the machines were:

- 1. ir conditioning for the install tion 95,000
- 2. Personnel training 72,000
- 3. Analysis effort 61,500
- 4. supply of magnetic ten reels (1,000)- 50,000
- 5. The assembly of master tape records 129,000

Some of the process procedures used at the Ships' larts
Control Center are discussed below; they are not a complete
coverage of all processes nor are they intended to be a 100'
detailed explanation of the entire process:

- l. The Fernetual Inventory Record was established on magnetic tapes from punched cards and serves as the master record for all stock control and related functions.
- 2. The Contract Status Record was developed on tape and sequenced by type of source document and delivery dates.
- 3. Ferpetual Inventory and Contract Stock Records are kept up-to-date for medium, slow moving, and insurance items through the Shins' Farts Control Center and Field Activity changes, which are received daily or less frequently as transactions occur.
- 4. A File Maintenance Run is made weekly to undate the Perpetual Inventory Record from transaction details and stock list details converted to tere. In the first run the tapes are merged and in the second run the following actions

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are accomplished:

- a) The Perretu l Inventory is und ted. (Weekly)
- b) A Consolidated Stock St. tus Report t pe is created and edited for interrogation. (Weekly)
- c) A Record of Change tope is created, teilored to reporting activities for certain change codes. (uarterly)
- d) Creation of a Pernetuel Inventory Record Stock Consolidation tape. (Querterly)
- e) Creation of a work tape for medium and slow moving items that had action during the period. (meekly)
- f) Greation of an edited Consolidated Stock Status Report for insurance items which have had action in the preceding bi-weekly period. (Bi-weekly)
- 5. a) A Bi-weekly Stock Analysis Run is made to:

 (1) Gompute activity requirements and
 excesses.
- (2) Test activities status for criteria acceptance.
 - (3) Determine oritical items.
- (4) Compute system requirements for medium and slow moving items.
 - (5) Groute a work tape for the next run.
- b) In the Stock Analysis Run the following action is taken:
- (1) Initiation of redistribution for medium and slow moving items.

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- (2) Creation of a tape for redistribution and reallocation of critical items.
- (3) Updating Percetual Inventories by quantities redistributed and reallocat d after the completion of review by stock control.
- (4) Updating the contract Status Record for quantities reallocated after the completion of the review of EDFM action by Stock Control.
- (5) Greation of a worktape for the third run.
 - e) The third machine run is made to:
- (1) Compute system requirements for excesses for medium moving items.
- (2) Determine and allocate procurement quantities.
 - (3) Create a procurement action tape.
 - (4) Update Perpetual Inventory Records.
- (5) Greate an edited Consolidated Stock Status Report on medium and slow moving items.
- 6. For fast moving items the Pernetual Inventory Record is undated quarterly through the EDPM Br noh operations and the Stock Control Division. In the TDPM Branch the processes are similar to the above processes for medium and slow moving items except that more study is made of activity inventories, proposed supply action is initiated, the procurement formula is applied to determine the system excesses or deficiencies, and an Electronic Accounting Machine Card is

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presented for each critical, procurement, reallocation, and redistribution ection. In the Stock Control Division, the EDFN action is reviewed, and any changes are noted and sent bet to EDFN for correction or updating as required. Items that do not lend themselves to automatic processing are manually screened for procurement action.

Some of the reports produced by the IBM 705 that aid in facilitating more effective supply control at the Shirs' Parts Control Center are:

- 1. The Consolidated Stock Status Report which is a consolidation of all individual stock status reports of all Ships' Parts Control Center stock status reporting activities reflecting issue history, stock list and technical information, and mobilization reserve quantities;
- 2. Replenishment Recommendations that indic te parts that should be procured for stock;
- 3. Shipment Order Request that is forwarded to consignor and consignee activities indicating material to be redistributed;
- 4. Critical Items Report indicating the items in oritical short supply;
- 5. The Delinquent Replenishment Recommendations Report that shows the recommendations for replenishment that have not been negotiated into contracts and are in excess of ninety days old.
 - 5. The Report of Contract Delinquent Items reporting

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by manufacturers of contract line items that are delin went in excess of thirty days;

- 7. The Report of Surplus Dispos 1 Recommend tions;
- 8. The Turplus Disposal St tistics Report; and
- 9. The Best Seller Report showing items in descending sequence according to the quantity of replenishment decend
 during the past five years.

The TTPV installation has made definite accomplishments in all the fields proposed at the time the Ships' Parts Control Center justified the conversion. These accomplishments are:

- 1. A transaction reporting system has been implemented, and the EDPK is providing a means of management by exception;
- 2. There her been a one-time savings by the reduction of the investment in inventory due to a thirty day reduction in the lead time of 5,500 slow, medium and insurance items. The dollar value of the savings was 735,000 through November, 1957;
- J. Setter budgeting has been achieved at the Shins' Parts Control Center through the use of wore timely and meaningful information produced by the FDFM. In the budget computations of the requirements and the analysis of the system inventory, 170,000 items were processed resulting in 43,850,000 calculations by the FDPM;
- 4. The maintenance of cat logue and technical record files by EDDM has made it mossible to keer these files un-to-date on a monthly basis which is a great improvement over the six months' period required prior to the IDPM installation;

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- 5. In the event of robilization, the EDFM would be utilized to compute the increased mobilization raterial required for a completely activated fleet. Reserve fleet ships' needs, adv need base initial outfitting lists, and the items needed for mobile logistics support we included in the integrated FDT files at the Ships' Firts Control Center.
- 6. By the use of the EDFN in place of the electric occounting much ines, the Ships' Parts Control Center has reduced the 195 Electronic Accounting Machine personnel to 128 ADFN and Electronic Accounting Machine personnel, for a 50,000 per year net savings;
- 7. Thirty-four electric accounting machines have been released, and the annual electric accounting anchines rental has been reduced by 152,000.

The achievements of the EDP installation in the preceding paragraph should not be construed to me a that the installation has reached a point of perfection. There are still many improvements to be made on the procedures and the related procedures at the field activities before anything near perfection may be attained. As the operation progresses, there are additional applications that might serve management in bringing about a more effective supply operation for shi a' parts. Some of these are:

I. The development of procedures to provide for the machine to determine fraction code assignments. It is indicated that this may be lose as a bi-product of enother

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report and will effect considerable a vinus of manower and time:

- 2. An improved system for distribution of stocks at stocking points, thereby reducing redistribution and reallocation actions;
- J. Under the development of the allowance marks lists, the use of compenent and item norulation data will provide a basis for the improved distribution of stocks;
- 4. A study of the use of the EDFN to mech nize the determination of substitute and superseded items;
- 5. The machine projection of material alaning requirements for overhaul and repair programs;
 - 6. The automatic determination of stindard prices;
- 7. Development of stocking programs for field activities:
- S. Development of procurement history records and procurement formulas with further applications of "economic buy" principles; and
- 9. Implementation of a transceiver network with ultimate type-to-take transmission in lieu of nunched cards and shipment orders.

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General

The applications of the DPM to financial and counting activities has not progressed to the extent of the surely applications. These are card operated IBM 650 installations to three Supply Demand Control Points, one Supply Center, and one Surply Denot; enother installation at the Naval Supply Denot, Bayonne, New Jersey, is scheduled for the sum er of 1955.

The Supply Demand Control Points use the oard overated machines primarily for inventory control rurposes, but those with larger EDPM installations use the 650 for payrells, bond accounting, allotment accounting, cost distribution, budget planning and review, and cost reporting. At the Naval Supply Center and the Maval Supply Depots, the card overated 650's are used for the same purposes as at the Supply Demand Control Points with the only inventory application being in the stock record keeping area, which is limited to the processes involved in undating stock belance cards and preparing stock transaction registers.

The depot install tions for the accounting and fiscal anglic tions make a vinca of bout 30,000 to 50,000 per ver

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possible and, in addition, there are intensible benefits that accrue to the denot itself and to its customers. The LDFM has been installed to take adventage of the electronic systems that are available, and to provide their personnel with experience in programing and operating a stored program computer.

Although the card operated 650 does not solve the inventory problems, the applications have proven beneficial in the fiscal operation.

EDF and the Naval Finance Center

The Naval Finance Center at Cleveland, Ohio, offers a great potential for savings in the fiscal and accounting fields. The Naval Finance Center handles all naval personnel allotment records, pays all allotment checks and bonds, pays retired and fleet reserve personnel, audits Navy pay records, acts as a custodian for savings bonds, handles the Uniformed Services Contingency Option Act Report preparation, and other record keeping and accounting functions. The volume of work involved in these functions will clarify the meaning of the title "Navy Finance Center." The following table shows the volume required to accomplish the following functions:

TABLE 5

VOLUE OF VORK -- N VY FILLARCE G TER

Total Allotment Records Mai		ed	•	•		1,364,400
Monthly Allotment Transacti (Starts and stons).				•	٠	90,300
Monthly Fayments-Blanket (202 checks)						271,000

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Drving Bon's forthly	147,000
Savince Bonds Juarterly	
conthly llottent Trans otions	
(Adress chinges, correspondence,	43-31
corrections, etc.)	65,00
ay Record Tero Balancing	
and Analysis	321,500

In April, 1955, the Navel Finance Center forwarded a letter emerning the feasibility of an EDPM installation, and covering the overall theory and application for the Center.

In May, 1955, the Genter was authorized to organize a fully at ffed committee to determine the specific equipment for an EDPM installation. This committee was to be composed of Navel Finance Center personnel on an extra assignment basis, but an increase of five additional personnel in the ceiling was authorized for the study if they were needed. The personnel were authorized to travel to manufacturers' plants, attend schools, and visit activities having EDPM installations. By July, 1956, the committee had completed and submitted a brochure showing that a large EDPM system was desirable and:

- 1. It would result in a net savings of approxi-
- 2. That of the fifteen EDP systems evaluated, the IB: 705 was rated best for performance and economy, and the UNIV C I was rated second.

was definitely recommended for installation. The Bureau of Suprlies and Accounts approved the IBM 705 and authorized the

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Nav 1 Finance Center to establish a perm nent organization and make definite plans for the installation.

Since then, the Navy Management Office and the sai tant Secretary of Defense (Comptroller) have discussed the matter of equipment and installation; however, at this time there is no EDPN installation at the Naval Finance Center. An installation is scheduled for March, 1959, but no definite equipment has been selected yet.

When the DPM system is installed at the Naval Finance Center, the following applications are considered to be feasible for conversion:

- l. Allotment Registration. This covers the procuring of all allotment transactions, discontinuances, address changes, and the establishment of magnetic tame files for the Accounting Record, Accounting Card, Stencil, and Bond Custody;
- 2. Allotment Issuances. This includes the printing of the 405,000 allotment checks each month, printing the listings for Government Insurance, bank and insurance company payments, and the printing of all monthly vouchers for all allotment payments;
- J. Pay Record Zero Balancing and Analysis. This includes the zero belancing of the debits and credits on the Military Pay Records with the accumulation of all data including appropriation, tax and allotment information;
- 4. Fay Record--Allotment Audit. This is the reconciliation of pay record checkages against allotment payments.

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- 5. Retired and lest Reserve Chao' I surnou;
- 6. Uniform Services Contingency Option of Leborts.
 This is tabulation of the data required in connection with
 the reports and records necessary; and
- 7. Personnel Accounting Mochines Installation File.
 This applie tion is considered to be margin 1, and it includes a locator file containing a current address for each servicemen in the Navy.

established, the estimated monthly rantals of the equipment are 26,907 per month for the IBM Xerox System and 28,384 per month for the UNIVAC I—Printer Funch System. In consideration of the personnel savings, it is estimated that the IBM 705 will enable 49,555 in payroll costs to be saved monthly, and an overall net savings of 18,563 per month. The UNIVAC I will result in a payroll savings of 53,657 per month with a overall net savings of 22,367 per month. These estimated savings are considered conservative and do not include savings that sampet be measured in dollars e sily, as:

- 1. Savings to be realised through the amplication of other miner Center operations to the CDPN;
- 2. Savings attributable to other Naval Finance Center intermittent assignments;
 - 3. Savinge due to the reduction of clerical errors;
- 4. Savings contingent on future administrative decisions as the issuance of a numbed card s vings bond; and

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5. Savings to be realised through the rent 1 of unused computer time to the Navy Regional Coount Office, Cleveland, and to the Bureau of Navel Personnel Family 110w-nce 1 office.

In addition to the applications for the computer listed above, some of the future applications possible for consideration at the Naval Finance Center are:

- l. The centralization of the 160,000 Reserve Drill
 Pay accounts that are now carried at the Navy Accounts
 Disbursing Offices and at some of the major air stations.
 These accounts require payment quarterly and would be undeted
 and cycled at times when the computer was not being used in
 other applies tions; and
- 2. The centralization of all 500,000 pay records for naval personnel. This would eliminate the maintenance of the pay cards at each activity by the Disbursing Officer. The Disbursing Officer would make payments and forward pay vouchers to the Naval Finance Center where the pay record would be maintained.

The application of the IDPM for financial and accounting operations throughout the Navy appears to be very practical for activities with a sufficient volume of business to justify them. In supply activities where the machines are installed primarily for supply and inventory control, the financial operations could be programed and accomplished during the unacheduled time on the machines. However, care must be taken to insure that the

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rendered inefficient due to other useges of the computers.

In many of the large centers and denote, it may prove more feasible to install separate FDPA systems, one for inventary and stock central and the other for fin neigh accounting.

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THE FUTURE OF ELECTRIC DIT PROCESSION

from its infancy to its present stature has been fantastic.

Considering the speed, the results being attained, the new application possibilities, and the machine reliability, we can readily understand how FDIMs will cause a profound change in office procedures, methods of scientific calculations, and the production of masses of data for management use to analyze its requirements realistically and comprehensively. In the Mavy Supply System the objective to be attained by the use of the EDIM is the parability of the machines to provide the most effective data handling techniques and the maximum amount of useful management information.

The future of the EDF usage is closely tied to the future technicological improvements that can be made in the machines. One of the major advances, stready used in mocket a line of in some emerimental commuters, is the use of the transistor in place of the vacuum tube. The advantages of the transistor are that it is much emeller, has much longer life than the vacuum tubes, and increases the reliability of the unit. Other advances are the manufacturing technique of printed

I minimum

 These will eliminate errors in computer fabrication thereby saving untold hours of labor and will be a major factor in decreasing the cost of computers. These improvements and others to be developed will aid in the production of computers that will be small, cheen, use little nower, give out little heat, and have extremely reliable operating characteristics.

the latest developments in computer design and those to be made in the near future make it probable that all n values and in the near future make it probable that all n values as selected with some type of computer or computer system within the next ten years. On larger ships, as sirer ft carriers, a complete computer system could be installed; and a smaller single unit system could be installed on the smaller ships. The computer system would necessarily be small, compute, and very substantially constructed for seaworthiness.

mechanization of personnel, ray, supply, space murts, and other inventory records. Repld logistic support could be attained by the use of transceivers or other radio techniques that would read requirements into the computer system abourd supply ships or at supply activities and initiate the physical movement of requested items within minutes. This procedure could be accomplished on a world-wide basis making possible indeterminable savings in inventory costs and increased military efficiency. A truly centralized personnel control and Navy-wide inventory control system could be perfected. Other comput tions such as navigational problems, fuel usage, machinery minten noe

control, missile guidance and tracking, and fire control problems could be solved rapidly. Another mossibility is a complete ship operation, both bridge and engine room procedures, by commuter control. A ship could be steered automatically by punched tape or card control with submatic course changes as directed by the card or punched tape or, as necessary, due to wind or current variances calculated, by the computer. There could be radar integration that would warn the computer of approaching vessels or objects so that the computer could take automatic action as required.

The system design and logic of the electronic computer of the future is difficult to predict. Future machine changes depend upon operating experience and the requirements of the users. This requires a closer coordination of the design engineers and the business system personnel than there is at present. The achievement of really automatic data processing will come into being when computers are used for storage of data and for actual on-line or real time data processing. This means that data may be fed into the computers from a variety of sources, and that the arithmetical and logical sections will be time-shared among a large variety of operations. With the fantastic speed of the computers possible, this will allow for a centralized computer to have complete cognizance and central over all basic data processing functions within a company on a continuous basis.

obscuters will benefit management only to the extent that

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CHARTER VI

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Conclusions

their ability to handle most of the elevied type functions in the Navy Supply System. These functions can be idented to the EDPH with few changes being required. Already of the Supply Denate Control Points have in UDIN system operating or on order, the large supply centers will be converted to the EDPH within a year, and the supply depots and supply departments of major industrial activities have begun EDPH. . conversions.

studies, the training of personnel, the progressing, and the site preparation requires consider ble outlay of mannower and money rior to the actual installation of the machines. In the lavy's fessibility studies, it has been concluded that these expenditures will be corponented for by the savings of clerical personnel and electronic accounting machine rentals. Throughout the Mayy, the results of the 10 % installations have effected the savings, that were estimated in the fe sibility studies. Added benefits that accuse with the ED.

installation are:

- 1. Efficient supply support with faster processing of supply procedur 1 documents:
- g. More reliable information furnished to management for decision making;
- 3. The reduction of rersonnel and office space requirements; and
- 4. The increased mobilization potential for the supply support of the Navy.

one other important application of the EDPM is its effect on operations research. Usage data figures, allowance lists, stocking policies, and procurement policies are used in operations research, and through EDP, they can be integrated and analyzed such more efficiently than ever before. These analyses produce results that allow savings of funds and give added efficiency to the supply system.

Recor endations

The Mavy Supply System has adopted the UDFN and is well accomed in their installations. The following recommendations that will atremathen the Havy Surply UDFN program recommendations:

- 1. That the fureau of Supplies and counts continue tolies of FDFT amplies tions with the sid to determine the integration of the issue-stock control procedures with the financial accounting and related procedures;
- tute a more wide presd program for training Supply Officers on TDP. This program should be as extensive as possible so that

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efficers in all ranks receive the minimum of an introductry course to TDF. TDF should be included in the curriculum of all Supply Corps Schools and the graduate schools attended by Supply Corps Officers. TDF instruction should be emphasized at supply and financial management field conferences. Supply information medical such as the <u>legislatter</u> should increase their coverage of TDF applications and progress. Too supply and financial managers should receive instructional and informational literature on the developments and projects concerning TDF.

- personnel should be increased and expedited so that the Navy will have sufficient personnel for expansion and in the event of mobilization.
- be formulated to cover periods of two to five year, five to ten vers, and mobilization if it becomes necess ry. There plans would require constant undating to less current with technical and procedural advances that are being made.
- 5. That further studies of DP plication to belief Locistics Support be undertaken with the air to determine the nearest schelon in the support structure to the operating forces where EDP would be feasible.

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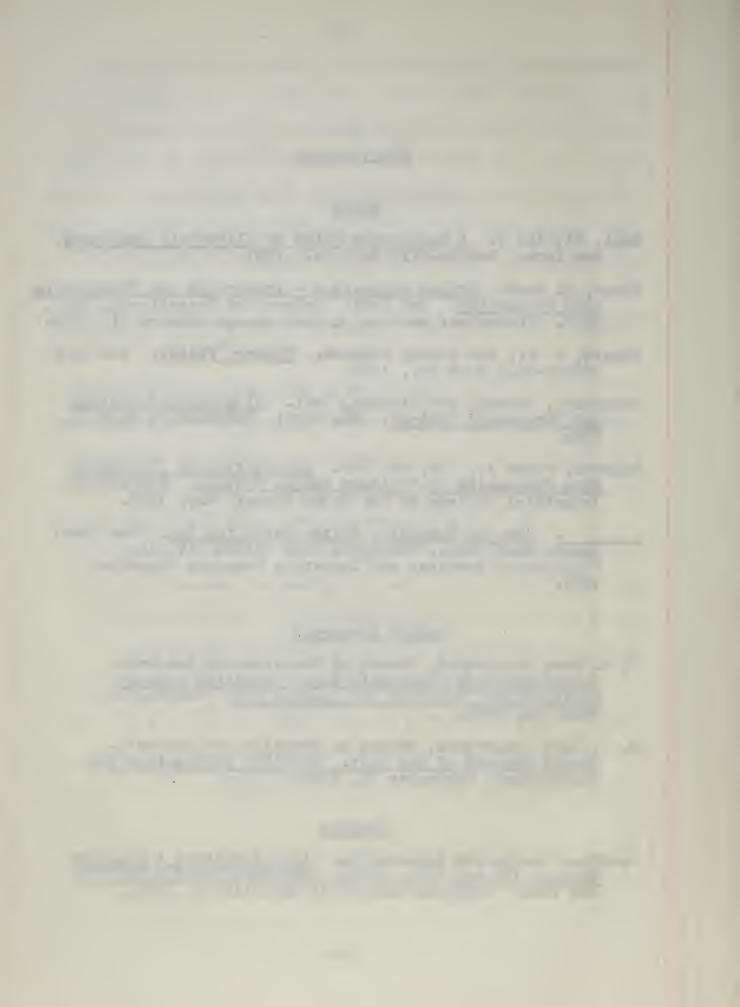
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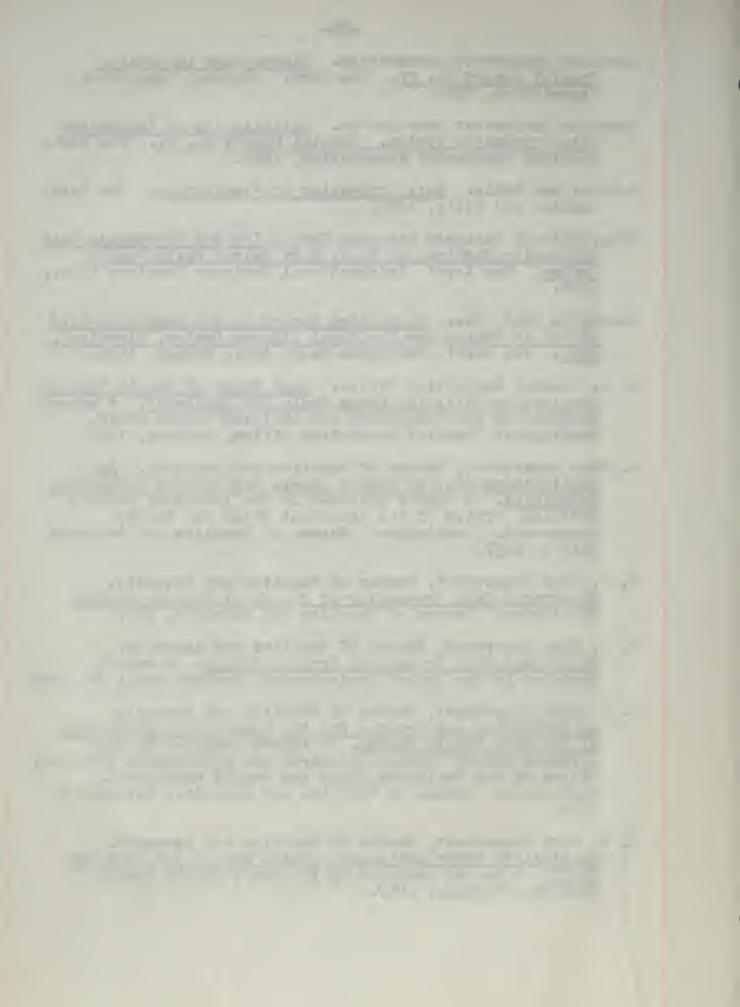
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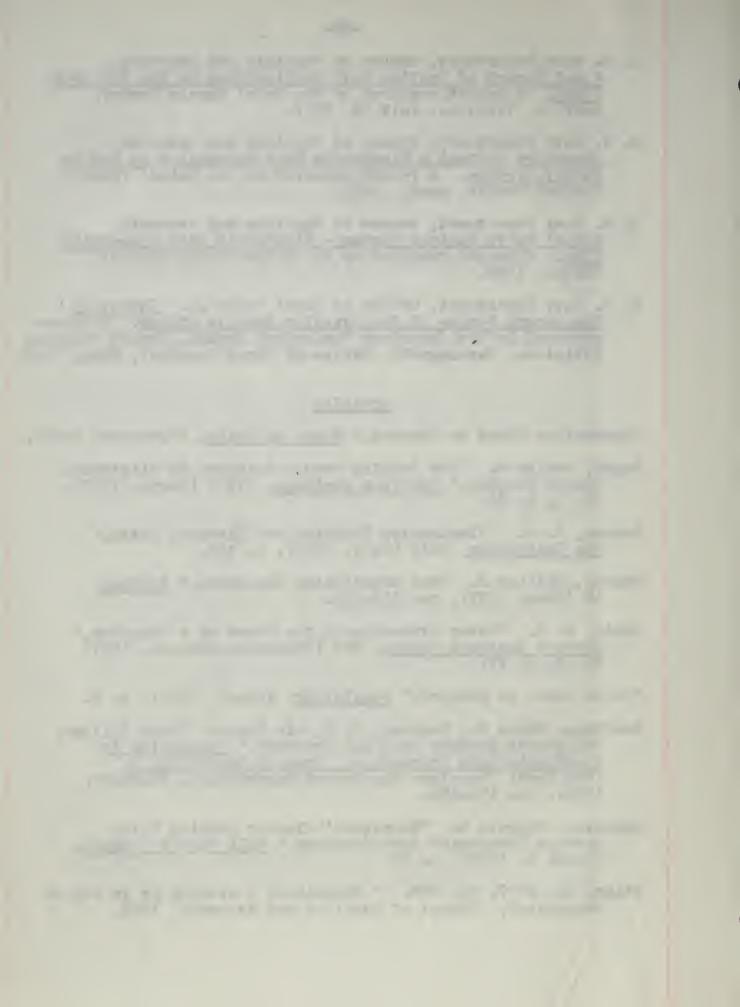
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